

MINIMUM TERMS AND CONDITIONS

1. Detailed description of goods and/or services

The Bay Inn is a business in the Hospitality industry that provide Accommodation.

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 24 hours and delivery confirmed by way of Booking No .

3. Export restriction (Optional)

None.

4. Return and Refunds policy

The provision of goods and services by The Bay Inn is subject to Cancellation Fees . Should a cancellation be made 21 Days before Booking Date 100 % Refund will be given within 7 Days , Should a cancellation be made 14 Days before Booking Date, 50 % Refund will be given within 7 days, Should a cancellation be made 7 Days before Booking Date, no Refund will be given

5. Customer Privacy policy

The Bay Inn shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569 .

6. Payment options accepted

Payment may be made via Visa and MasterCard.

7. Card acquiring and security

Card transactions will be acquired for The Bay Inn via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by The Bay Inn separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

The Bay Inn takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and The Bay Inn chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, .

12. Variation

The Bay Inn may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by R Greyling (sole trader) based in South Africa trading as The Bay Inn (Owner).

14. (Your Company) contact details

Company Physical Address: 80 Maureen Circle Bluewater Bay Port Elizabeth